



INVESTMENT REAL ESTATE
REAL ESTATE FINANCE

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August 15, 2006

Mr. Steven Appelbaum
President
Stat. Business Systems
3921 SW 47th Avenue
Davie, Florida 33314

Dear Steven,

I want to personally thank you for the outstanding service that Stat Business Systems has provided me with throughout these last fifteen years. It occurred to me recently that I should tell you that your service is unsurpassed and your dedication to customer service is second to none!

Specifically, my scanner was broken and your service team worked diligently to resolve the problem quickly and efficiently. When I have made purchases from you, I know that I am getting the appropriate equipment for my specific need at the best price along with knowledge and expertise from your staff. I have dealt with vast numbers of businesses over the years and none of these entities provide the high level of service and trust that I have come to appreciate in you and your company.

As a commercial real estate broker and investor, I rely heavily upon my business equipment in all aspects of my operations. I remember when you first became a tenant of mine, I purchased a copier from you. Your guidance, training and professional advice did not end once I made the purchase. Al in your sales department and Troy in service have answered questions and solved problems that I have had over the years which is so important in helping my own business to run so smoothly.

Once again, thank you and if you ever need a recommendation, don't hesitate to call me.

Sincerely,

PINES INVESTMENT PROPERTIES, INC.

A handwritten signature in black ink that reads 'Mike'. The signature is fluid and cursive, with a prominent 'M' and 'i'.

M. Pines

MAP:lb

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